

Refund Request Procedure

Send refund request by email to info@shizenyoga.com by the deadline of Sept 30th. Please include:

- Specify the number of unused, unexpired tickets.
- The purchase date if you purchased tickets by credit card online or a photo of your tickets if purchased in the studio.
- Bank account info: bank name, branch number, type of account , account name, account number

5 time ¥11,000 tickets are not refundable once purchased and must be used in studio or online by September 30th.

Eligibility for refund only applies to SHIZEN tickets purchased prior with expiration dates that exceed beyond 9/30.

- 10 time tickets purchased after July 2 (3 month expiration date)
- 4 time ticket purchased after August 2 (2 month expiration date)
- Platinum tickets that were purchased after August 2 (2 month expiration date)